



CUSTOMER RETURNS FORM

Unwanted Item/s - Simply call our customer service team on **01492 541 300** within the 30 days of receipt for a full refund of goods. The costs of returning goods to us shall be borne by you. Please note however, that all returned goods must be in a full un-used condition, unless the item(s) are faulty or defective. Upon receipt of the goods we will give you a full refund of the amount paid or an exchange credit as required within 10 days. Please call our customer service team before returning any unwanted or faulty goods, to obtain an authorisation number. Any goods returned without an authorisation number will not be able to be processed.

Faulty Item/s - Any products that you have received with a defect or are received in error by The Knight Shop Intl Ltd, we will be happy to fully reimburse your costs for returning it to us. Please notify our customer service team within the first 3 working days from receipt of your order.

NAME	ORDER NUMBER	DATE

RETURNED PRODUCTS

ITEM	QTY	REASON	REPLACE OR REFUND	RETURN POSTAGE